



Effective September 7, 2023. This Schedule of Third-Party Services supersedes and replaces all prior versions.

Schedule of Third-Party Services

This Schedule of Third-Party Services describes the third-party services that may be offered by Provider. This Schedule of Third-Party Services may be modified or updated by Provider at any time, and in Provider's sole discretion. "Third-Party Services" are products and/or services that are not exclusively operated or controlled by Provider or that involve significant participation from an entity outside of Provider's control. Provider uses Third-Party Services to assist it in providing the Services under the Agreement. The Third-Party Service provider's agreements and policies apply to Client's and Provider's use of those Services. **UNDER NO CIRCUMSTANCES WILL PROVIDER BE RESPONSIBLE OR LIABLE FOR ANY LOST PROFIT, ECONOMIC OR CONSEQUENTIAL DAMAGE CAUSED BY ANY THIRD-PARTY SERVICES OR FOR ANY CLAIM OR DEMAND AGAINST THE CLIENT BY ANY OTHER PERSON RELATED TO THIRD-PARTY SERVICES. IF HARM OCCURS TO CLIENT AS A RESULT OF THIRD-PARTY SERVICES, CLIENT ACKNOWLEDGES AND AGREES THAT IT WILL ONLY SEEK REMEDIES AND ARE LIMITED BY SUCH REMEDIES FROM THE THIRD-PARTY SERVICE PROVIDER. CLIENT REPRESENTS THAT IT HAS REVIEWED AND UNDERSTANDS THE THIRD-PARTY SERVICE PROVIDER'S AGREEMENTS AND POLICIES SET FORTH BELOW, AND AGREES THAT ITS RIGHTS WILL BE GOVERNED BY AND LIMITED BY THOSE AGREEMENTS.**

WITHOUT LIMITING THE GENERALITY OF THE FOREGOING IN NO CIRCUMSTANCES SHALL THE COMPANY BE RESPONSIBLE FOR ANY LOSS, DAMAGE, COSTS OR EXPENSE SUFFERED BY THE CLIENT OR ANY PERSON CLAIMING THROUGH HIM ON ACCOUNT OF NOR DOES ANY WARRANTY GIVEN BY THE PROVIDER COVER ANY HARM CAUSED BY A THIRD-PARTY SERVICE PROVIDER.

The following table lists the Third-Party Services that may be used by Provider, along with weblinks to each Third-Party Service provider's agreements and policies.

THIRD-PARTY SERVICE PROVIDER	SERVICE	THIRD-PARTY SERVICE WEBSITE OR TERMS	THIRD-PARTY SERVICE PRIVACY POLICY
3CX	Call Center	https://www.3cx.com/company/terms-and-conditions/	https://www.3cx.com/company/privacy/
Amazon Web Services (hosts our N-able N-central RMM)	Cloud Computing Services	https://aws.amazon.com/service-terms/	https://aws.amazon.com/privacy/?nc1=f_pr
APC	Backup	https://www.apc.com/us/en/who-we-are/terms-of-use.jsp	https://www.se.com/ww/en/about-us/legal/data-privacy.jsp
Apple	Hardware Provider	https://www.apple.com/legal/	https://www.apple.com/privacy/
Authanvil / Kaseya	Multifactor Authentication	https://www.kaseya.com/legal/website-terms-of-use/	https://www.kaseya.com/legal/kaseya-privacy-statement/
Barracuda	24x7 help desk	https://www.barracuda.com/company/legal/prd_trm	https://www.barracuda.com/company/legal/trust-center/data-privacy/privacy-policy
Batt Depot	Batteries	https://www.battdepot.com/us/terms-of-use.aspx	https://www.battdepot.com/us/privacy.aspx
BigLeaf	Internet Hosting	N/A	https://www.bigleaf.net/resources/privacy/
BitTitan	E-mail Migration	https://www.bittitan.com/legal/	https://www.bittitan.com/legal/privacy-policy/
Cisco	Networking, Cloud, and Cybersecurity Solutions	https://www.cisco.com/c/en/us/about/legal/cloud-and-software/end-user-license-agreement.html	https://www.cisco.com/c/en/us/about/legal/privacy-full.html
Cisco Meraki	Cloud Controller WiFi, Routing, and Security, Firewalls & Wireless Access Points	https://meraki.cisco.com/support/#policies:tou	https://meraki.cisco.com/support/#policies:privacy

ConnectBooster	CreditCard Processing + Customer Portal	https://www.connectbooster.com/terms-of-service/	https://www.connectbooster.com/privacy-policy/
Cove (N-Able)	Data Security	https://www.n-able.com/legal/terms-of-use	https://www.n-able.com/legal/privacy
CyberPower	UPS	https://www.cyberpowersystems.com/company/terms/	https://www.cyberpowersystems.com/company/privacy-policy/
Cylance	Managed Detection and Response	https://solutionsgranted.com/services/	N/A
Datto	Backup and Disaster Recovery	https://www.datto.com/legal/terms-of-use	https://www.datto.com/legal/privacy-policy
D&H Canada	Technology Merchant	N/A	https://www.dandh.ca/v4/view?pageReq=privacy&int_cid=NS-FOOT
Dell	Desktop, Laptops, Servers	https://www.dell.com/learn/us/en/uscorp1/terms-of-sale?s=corp	https://www.dell.com/learn/us/en/uscorp1/policies-privacy?s=corp
Dialpad	Phone, Chat, SMS	https://www.dialpad.com/legal/	https://www.dialpad.com/legal/#privacy
DropBox	File Sync	https://www.dropbox.com/terms	https://www.dropbox.com/privacy
DropSuite	O365 backup	https://dropsuite.us/terms	https://dropsuite.com/privacy-policy/
DYN - Oracle	DNS	https://www.oracle.com/legal/terms.html	https://www.oracle.com/legal/privacy/
GoDaddy	Internet Hosting	https://www.godaddy.com/legal/agreements	https://www.godaddy.com/legal/agreements/privacy-policy
Grandstream	VOIP Equipment	http://www.grandstream.com/pvideotalk/terms.html	http://www.grandstream.com/privacy-statement
Hewlett Packard	Desktop, laptops	https://www.hp.com/us-en/terms-of-use.html	https://www.hp.com/us-en/privacy/privacy-central.html
Hik-Vision	Surveillance	https://www.hikvision.com/en/policies/general-terms-of-use	https://us.hikvision.com/en/support-resources/privacy-policy
Hitfar	Wireless Solutions	https://www.hitfar.com/	https://www.hitfar.com/resources/privacy-policy
HP	Hardware Provider	https://www.hp.com/us-en/hp-information/end-user-agreement/terms.html	https://www.hp.com/us-en/privacy/privacy.html
ID Agent	Dark Web Monitoring	https://www.idagent.com/wp-content/uploads/2020/02/idagent-eula.pdf	https://www.idagent.com/privacy-policy/
IngramMicro	Distributor/Cloud Provider	https://corp.ingrammicro.com/en-us/legal/terms_of_use	https://corp.ingrammicro.com/en-us/legal/privacy
Intuit	Accounting	https://quickbooks.intuit.com/global/terms-of-service/	https://www.intuit.com/privacy/statement/
Itel	Telecommunications	N/A	https://www.itelinc.com/privacy-policy.html
Ixica	Telecommunications	https://www.ixica.com/documents/e911.pdf	https://www.ixica.com/documents/pp.pdf
Kaseya	RMM	https://www.kaseya.com/legal/website-terms-of-use/	https://www.kaseya.com/legal/kaseya-privacy-statement/
Kaspersky	EndPoint Protection Software	https://www.kaspersky.com/end-user-license-agreement	https://www.kaspersky.com/web-privacy-policy
LastPass	Password and Identity Management	https://www.docracy.com/0wu8xuu81x2/lastpass-com-terms-of-service-tos	https://lastpassapp.com/privacy

Lenovo	Hardware Provider	https://www.lenovo.com/us/en/legal/?orgRef=https%253A%252F%252Fwww.google.com%252F	https://www.lenovo.com/us/en/privacy/
LogMeIn / GoTo	Remote Access Software	https://www.logmein.com/legal/terms-and-conditions	https://www.logmein.com/legal/privacy
MalwareBytes	EndPoint Protection Software	https://www.malwarebytes.com/eula	https://www.malwarebytes.com/legal/privacy-policy
Microsoft	Cloud Servers, Cloud Applications and Software Applications, Office Suite	https://www.microsoft.com/en-us/legal/terms-of-use	https://privacy.microsoft.com/en-us/privacystatement
Mitel	VoIP Provider (NOT ON SOLARUS PAPER)	https://www.mitel.com/legal/mitel-cloud-services-terms-and-conditions	https://www.mitel.com/legal/policies/privacy-policy
Nerdio	Cloud Management	https://privatecloud.getnerdio.com/terms-of-service/	https://privatecloud.getnerdio.com/privacy-policy-and-cookies-policy/#:~:text=Privacy
Netgear	Networking, Switching	https://www.netgear.com/about/terms-and-conditions/	https://policy.netgear.com/privacy/privacy.html
NewEgg	Hardware Supplier	https://kb.neweggbusiness.com/knowledge-base/policy-agreement/#:~:text=5.2.1.&text=An%20order%20is%20not%20binding,is%20due%20prior%20to%20shipment	https://kb.neweggbusiness.com/knowledge-base/privacy-policy/
Omada	Identity Protection	N/A	https://omadaidentity.com/company/privacy-policy/
Pulsar360	VOIP System	https://www.pulsar360.com/	https://www.pulsar360.com/resources/hipaa
Purolator	Courier	https://www.purolator.com/en/terms-and-conditions-site-use	https://www.purolator.com/en/privacy-statement
Qnap	Network Attached Storage	https://www.qnap.com/en-us/legal/qnap-terms-of-use	https://www.qnap.com/en-us/legal/qnap-privacy-policy
SaaSAlerts	Alerting Platform	https://saasalerts.com/terms/	https://saasalerts.com/privacy-policy/
Shaw	Wireless Solutions	https://www.shaw.ca/terms-of-use	https://www.shaw.ca/privacy-policy
Sherweb	CSP	https://www.sherweb.com/legal/	https://www.sherweb.com/legal/privacy/
SI Portal	Password Management	https://www.it-portal.com/v4/	https://www.it-portal.com/v4/
Sienna Networks	Network	https://sienna.network/privacy-policy/	https://sienna.network/privacy-policy/
SMTP2Go	E-mail delivery	https://www.smtp2go.com/terms/	https://www.smtp2go.com/privacy/
Sophos	Cloud Security	https://www.sophos.com/en-us/legal/sophos-end-user-license-agreement.aspx	https://www.sophos.com/en-us/legal/sophos-group-privacy-notice.aspx
Starlink	Internet Provider	https://www.starlink.com/legal/documents/DOC-1020-91087-64?regionCode=US	https://www.starlink.com/legal/documents/DOC-1000-41799-67?regionCode=US
Synnex	Distributor/Cloud Provider	https://www.synnecorp.com/terms/	https://www.synnecorp.com/privacy-policy/
TDL - Gentek	Ubiquiti Training	N/A	N/A

TeamViewer	Remote Access Software	https://www.teamviewer.com/en-us/info/commercial-use/	https://www.teamviewer.com/en-us/trust-center/world-class-privacy/
TechData	Distributor/Cloud Provider	https://www.techdata.com/content/visitor/abouttd/conditions.aspx	https://www.techdata.com/privacy/
Teleco	Hardware Supplier	https://www.teleco.com/	https://www.teleco.com/privacy-policy/
Telus	Telecommunications	https://www.telus.com/en/support/topic/service-terms/service-terms	https://www.telus.com/en/about/privacy/business-customer-privacy-policy?linktype=subnav
ThreatLocker	Ringfencing, Storage Control, Elevation Control, Network Access Control	https://threatlocker.com/legal	https://threatlocker.com/privacy-policy
Ubiquiti	Networking, Switching, WiFi	https://www.ui.com/legal/unifi-elite/termsandconditions/	https://www.ui.com/legal/privacypolicy/
Uisp	Routers	https://www.ui.com/legal/termssofservice/	https://www.ui.com/legal/privacypolicy/
Unifi	Wireless Solutions	N/A	https://unifi.com/privacy-policy
Untangle	Network Security	https://edge.arista.com/terms	https://edge.arista.com/privacy
Watchguard	Network Security and Multi-Factor Authentication	https://www.watchguard.com/wgrd-support/support-levels/terms-conditions	https://www.watchguard.com/wgrd-about/privacy-policy
Webroot	E-mail Security and Endpoint Protection	https://www.webroot.com/us/en/legal/service-terms-and-conditions	https://www.webroot.com/us/en/legal/privacy
Yealink	Meetings	https://www.yealink.com/onepage_67.html	https://www.yealink.com/onepage_66.html#:~:text=If%20you%20are%20under%2018,of%20same%20by%20emailing%20us.