Effective March 29, 2024. This Schedule of Third-Party Services supersedes and replaces all prior versions.

Schedule of Third-Party Services

This Schedule of Third-Party Services describes the third-party Managed IT Services that may be offered by EPION, LLC a Tennessee company ("Provider"). This Schedule of Third-Party Services may be modified or updated by Provider at any time, and in Provider's sole discretion. "Third-Party Services" are products and/or services that are not exclusively operated or controlled by Provider or that involve significant participation from an entity outside of Provider's control. Provider uses Third-Party Services to assist it in providing the Services under the Agreement. The Third-Party Service provider's agreements and policies apply to Client's and Provider's use of those Services. **UNDER NO CIRCUMSTANCES WILL PROVIDER BE RESPONSIBLE OR LIABLE FOR ANY CLAIMS CAUSED BY ANY THIRD-PARTY SERVICES. IF HARM OCCURS TO CLIENT AS A RESULT OF THIRD-PARTY SERVICES, CLIENT ACKNOWLEDGES AND AGREES THAT IT WILL ONLY SEEK REMEDIES FROM THE THIRD-PARTY SERVICE PROVIDER. CLIENT REPRESENTS THAT IT HAS REVIEWED AND UNDERSTANDS THE THIRD-PARTY SERVICE PROVIDER'S AGREEMENTS AND POLICIES SETFORTH BELOW, AND AGREES THAT ITS RIGHTS WILL BE GOVERNED BY AND LIMITED BY THOSE AGREEMENTS.**

The following table lists the Third-Party Services that may be used by Provider, along with weblinks to each Third-Party Service provider's agreements and policies.

THIRD-PARTY SERVICE PROVIDER	SERVICE	THIRD-PARTY SERVICE WEBSITE OR AGREEMENT	THIRD-PARTY SERVICE PRIVACY POLICY
Addigy	Remote Monitoring and Management	https://addigy.com/terms-and-conditions/	https://addigy.com/legal/privacy-policy/
Axient	Data Backup	https://axcient.com/terms-and-conditions/	https://axcient.com/privacy-policy/
BiggerBrains	Training	https://getbiggerbrains.com/privacy-legal/	https://getbiggerbrains.com/privacy-policy/
Brightgauge	Reporting	https://www.brightgauge.com/terms-of-service	https://www.connectwise.com/company/privacy-policy
Center for Internet Security	CIS CAT Pro, Compliance	https://www.cisecurity.org/terms-and-conditions-table-of-contents/end-user-organization-membership-agreement/	https://www.cisecurity.org/privacy-policy/
Citrix	Virtual Desktop	https://www.citrix.com/buy/licensing/agreements.html	https://www.citrix.com/about/legal/privacy/
Citrix	Hypervisor	https://www.citrix.com/buy/licensing/agreements.html	https://www.citrix.com/about/legal/privacy/
Cloud Radial	Automation	https://www.cloudradial.com/terms/	https://www.cloudradial.com/privacy/
ConnectBooster	Client Portal	https://www.connectbooster.com/terms-of-service/	https://www.connectbooster.com/privacy-policy
ConnectSecure	Vulnerability Management	https://connectsecure.com/terms-of-use	https://connectsecure.com/data-reach-policy

ConnectWise	Helpdesk	https://www.connectwise.com/company/terms	https://www.connectwise.com/company/privacy-policy
ConnectWise	RMM Agent	https://www.connectwise.com/company/terms	https://www.connectwise.com/company/privacy-policy
ConnectWise	SIEM	https://www.connectwise.com/company/terms	https://www.connectwise.com/company/privacy-policy
ConnectWise Control	Remote Desktop Access	https://www.connectwise.com/company/terms	https://www.connectwise.com/company/privacy-policy
ConnectWise Fortify	Intrusion Protection / Cyber Security SOC	https://www.connectwise.com/company/terms	https://www.connectwise.com/company/privacy-policy
ConnectWise Manage	PSA, Ticket Management	https://www.connectwise.com/company/terms	https://www.connectwise.com/company/privacy-policy
ConnectWise Sell	Proposal Software and Templates	https://www.connectwise.com/company/terms	https://www.connectwise.com/company/privacy-policy
Control Map	Compliance Management	https://app.scalepad.com/pages/terms	https://app.scalepad.com/pages/privacy
CrewHu	Customer Satisfaction	https://www.crewhu.com/terms-of-use	https://www.crewhu.com/privacy-policy
Dell	Desktop, laptops	https://www.dell.com/learn/us/en/uscorp1/terms-of-sale?s=corp	https://www.dell.com/learn/us/en/uscorp1/policies-privacy?s=corp
Dell	Servers	https://www.dell.com/learn/us/en/uscorp1/terms-of-sale?s=corp	https://www.dell.com/learn/us/en/uscorp1/policies-privacy?s=corp
FuseMail	SPAM Filtering	https://global.vipre.com/terms-of-service/	https://global.vipre.com/privacy/
Galactic Scan	Penetration Testing	https://www.galacticscan.com	https://www.galacticscan.com/privacy-policy/
HubSpot	Client Management	https://legal.hubspot.com/legal-stuff	https://legal.hubspot.com/privacy-policy
Huntress	Managed Threat Detection	https://www.huntress.com/terms-of-service	https://www.huntress.com/privacy-policy
IT Glue	IT Documentation Software	https://www.itglue.com/terms/	https://www.itglue.com/privacy-policy/
LastPass	Password Management	https://www.lastpass.com/legal-center/terms-of-service/business	https://www.lastpass.com/legal-center/privacy-policy
Microsoft	Cloud Applications and Software Applications	https://www.microsoft.com/en-us/legal/terms-of-use	https://privacy.microsoft.com/en-us/privacystatement

Microsoft Azure	Cloud Servers	https://www.microsoft.com/en-us/legal/terms-of-use	https://privacy.microsoft.com/en-us/privacystatement
Microsoft O365	Office Suite	https://www.microsoft.com/en-us/legal/terms-of-use	https://privacy.microsoft.com/en-us/privacystatement
Mitel	VoIP	https://www.mitel.com/legal/mitel-cloud-services-terms-and-conditions	https://www.mitel.com/legal/policies/privacy-policy
MSP360	Backup	https://www.msp360.com/company/legal/terms-and-conditions.aspx	https://www.msp360.com/company/legal/privacy-policy.aspx
NComputing	Thin Client	https://support.ncomputing.com/portal/en/kb/articles/ncomputing-software-eula	https://www.ncomputing.com/website/legal-privacy
Phin	Security Awareness Training	https://www.phinsec.io	https://www.phinsec.io/#
QuickPass	Password Reset Tool	https://cyberqp.com/terms-and-conditions/	https://cyberqp.com/privacy-policy/
RapidFire Tool	Network Discovery, Compliance Documentation	https://www.rapidfiretools.com/eula/	https://www.rapidfiretools.com/privacy-policy/
SaaS Alerts	SaaS Threat Detection	https://saasalerts.com/terms-use/	https://saasalerts.com/privacy-policy/
Sentinal One	Antivirus	https://www.sentinelone.com/legal/terms-of-service/	https://www.sentinelone.com/legal/privacy-policy/
StorageCraft	Backup	https://www.storagecraft.com/legal/terms-conditions-use	https://www.storagecraft.com/privacy-policy
Ubiquiti	Network Equipment	https://www.ui.com/legal/termsofservice/	https://www.ui.com/legal/privacypolicy/
Webroot	Antivirus	https://www.webroot.com/us/en/legal	https://www.webroot.com/us/en/legal/privacy
WebTitan	DNS Filtering, Web Filtering	https://www.titanhq.com/software-licence-agreement/	https://www.webtitan.com/privacy-statement/
Zultys	Voice over P	https://www.zultys.com/terms-and-conditions/	https://www.zultys.com/privacy-policy/